

How to Locate a CIGNA Network Provider

CIGNA maintains the most current physician and provider listing on their web site. Print directories are published only twice a year and may not have the most up-to-date information. To access physicians and other providers in our network, follow these steps:

CIGNA PLANS

1. Access the CIGNA Web Site at <http://www.cigna.com/>
2. In the center of the screen, Find a Doctor, enter **Doctor's Name, City/State or Zip Code**. [You may also **Search by specialty** for a specific doctor by clicking on Find doctors or dentists by specialty (Optional)]
3. Click **Next**
4. **What type of plan do you have?** – accept the default “**Network (HMO) Plans or Point of Service (POS) Plans**”
5. **Select Healthplan Network** - Click the drop-down menu and select the geographic area you are searching for
6. **What you're looking for:** - if desired, indicate the type of Primary Care Physician (Optional) OR to search for a Specialist, select Specialist instead of Primary Care Physician and **Select type**
7. Click **Search**
8. Choose a physician from the listing. Please be sure that the physician(s) you choose is accepting new patients (if you are already a patient this is not necessary)
9. Make sure you **record the PCP ID#** for entry during the enrollment process. (PCP ID# required for all covered dependents in the Point of Service plan)

*NOTE: Providers of mental health and substance abuse services can be found in the separate CIGNA Behavioral Health Provider Directory, located on the left side resources column of the Provider Directory page.