



Mayo Clinic Healthy Living



Getting Started: Create An Account

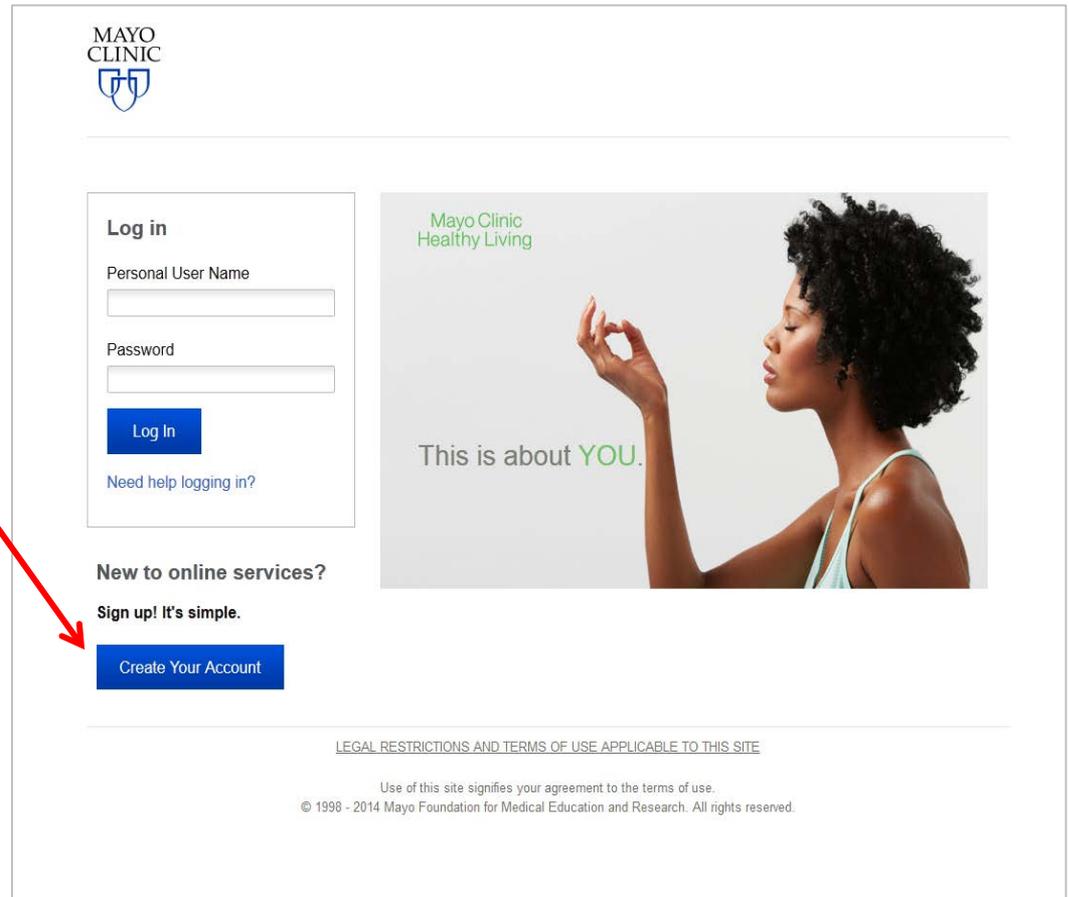
Getting Started: Create An Account

Go to **ORNLbewell.com**

Important! Everyone will need to create a new account. Your login credentials from the Embody Health portal will not work.

Click **“Create Your Account”** to register for the first time on Mayo Clinic Healthy Living online

On each return visit, enter your user name and password, then click on **“Log In”**



The screenshot displays the Mayo Clinic Healthy Living website interface. At the top left is the Mayo Clinic logo. Below it is a 'Log in' section with two input fields: 'Personal User Name' and 'Password', followed by a blue 'Log In' button and a link for 'Need help logging in?'. To the right is a promotional image of a woman with the text 'Mayo Clinic Healthy Living' and 'This is about YOU.'. Below the login section is a 'New to online services?' section with the text 'Sign up! It's simple.' and a blue 'Create Your Account' button. A red arrow points from the 'Create Your Account' button in the text to the 'Create Your Account' button on the website. At the bottom, there is a link for 'LEGAL RESTRICTIONS AND TERMS OF USE APPLICABLE TO THIS SITE' and a copyright notice: '© 1998 - 2014 Mayo Foundation for Medical Education and Research. All rights reserved.'

Getting Started: Create An Account

Step 1:

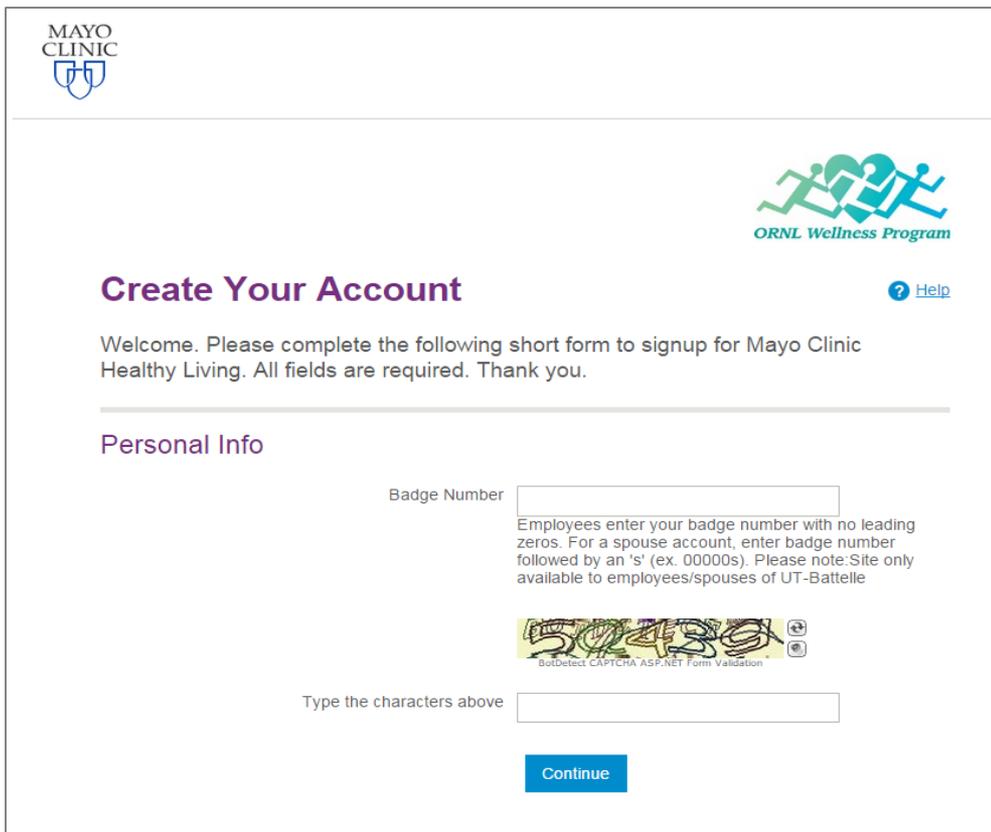
Enter your ORNL Badge #
Spouses who are ORNL employees should register using their own badge number. Non-ORNL spouses can use their spouse's ORNL badge number plus the letter "S".

Step 2:

Type the characters from the captcha box in the space provided (not case sensitive)

Step 3:

Click "Continue"



The screenshot shows the 'Create Your Account' page for the Mayo Clinic ORNL Wellness Program. At the top left is the Mayo Clinic logo. At the top right is the ORNL Wellness Program logo, which features stylized figures running. Below the logos is the heading 'Create Your Account' with a 'Help' link. A welcome message states: 'Welcome. Please complete the following short form to signup for Mayo Clinic Healthy Living. All fields are required. Thank you.' The form is titled 'Personal Info' and includes a 'Badge Number' field. Below this field is a detailed instruction: 'Employees enter your badge number with no leading zeros. For a spouse account, enter badge number followed by an 's' (ex. 00000s). Please note: Site only available to employees/spouses of UT-Battelle'. Below the instruction is a CAPTCHA image showing the numbers '50439' and a 'BotDetect CAPTCHA ASP.NET Form Validation' logo. Below the CAPTCHA is a text input field with the label 'Type the characters above'. At the bottom of the form is a blue 'Continue' button.

Getting Started: Personal Information

Step 4:

Complete the personal and demographic information sections.

Step 5:

Review the Terms and Conditions and click the box “I agree to the above terms and conditions of use to online services”

Step 6:

Click “Create Account”



Create Your Account

[Help](#)

Welcome. Please complete the following short form to signup for Mayo Clinic Healthy Living. All fields are required. Thank you.

Personal Info

Badge Number test8

First Name

Last Name

Gender

Birthdate

Email Address

Confirm Email Address

Demographic Info

Work Type

Directorate

I Am

Legal Info

Terms and Conditions

Use of this specific application is governed by the Terms and Conditions agreed to when creating your profile for this website. To view those terms and conditions, [click here](#).

For information on the privacy policy that governs the use of this specific application, [click here](#).

I agree to the above terms and conditions of use for online services



Getting Started: Your Profile

Step 7:

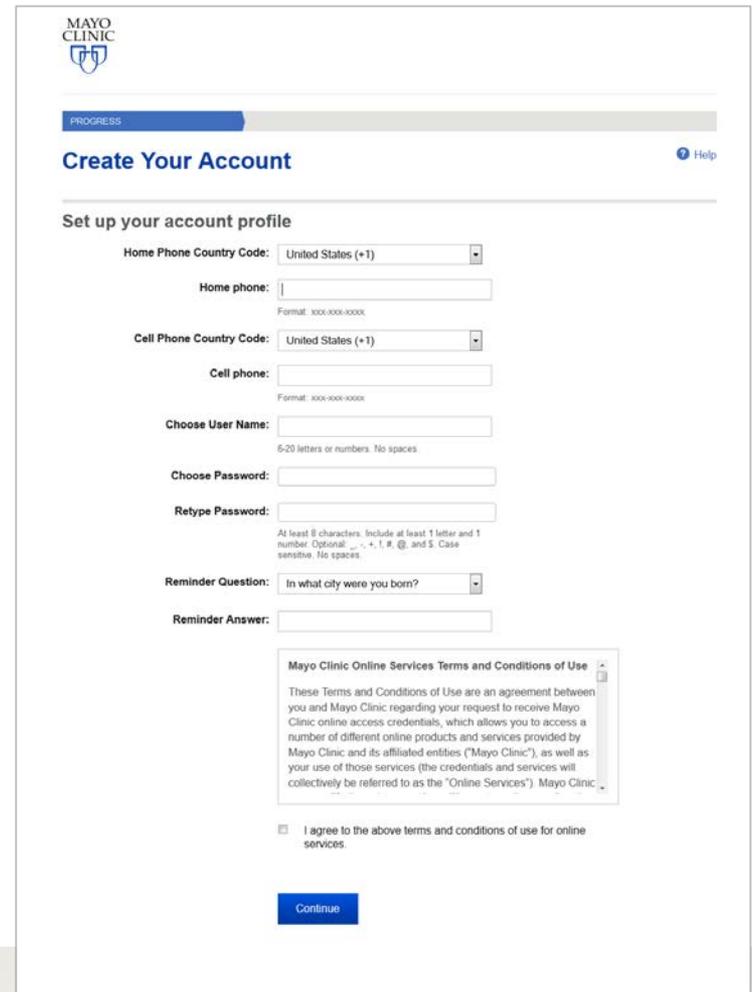
Set up your account profile including a user name and password

Step 8:

Review the Terms and Conditions and click the box “I agree to the above terms and conditions of use to online services”

Step 9:

Click “Continue”



The screenshot shows the 'Create Your Account' page on the Mayo Clinic website. At the top left is the Mayo Clinic logo. Below it is a progress bar and the title 'Create Your Account' with a 'Help' link. The main heading is 'Set up your account profile'. The form includes the following fields:

- Home Phone Country Code:** A dropdown menu set to 'United States (+1)'. Below it is a 'Home phone:' text input field with a format hint 'Format: xxx-xxx-xxxx'.
- Cell Phone Country Code:** A dropdown menu set to 'United States (+1)'. Below it is a 'Cell phone:' text input field with a format hint 'Format: xxx-xxx-xxxx'.
- Choose User Name:** A text input field with a note '6-20 letters or numbers. No spaces.'
- Choose Password:** A text input field.
- Retype Password:** A text input field with a note 'At least 8 characters. Include at least 1 letter and 1 number. Optional: ., -, +, !, #, @, and \$. Case sensitive. No spaces.'
- Reminder Question:** A dropdown menu set to 'In what city were you born?'.
- Reminder Answer:** A text input field.

Below the form is a section for 'Mayo Clinic Online Services Terms and Conditions of Use'. It contains a scrollable text area with the following text: 'These Terms and Conditions of Use are an agreement between you and Mayo Clinic regarding your request to receive Mayo Clinic online access credentials, which allows you to access a number of different online products and services provided by Mayo Clinic and its affiliated entities ("Mayo Clinic"), as well as your use of those services (the credentials and services will collectively be referred to as the "Online Services"). Mayo Clinic...'. Below this text is a checkbox labeled 'I agree to the above terms and conditions of use for online services'. At the bottom of the form is a blue 'Continue' button.

Getting Started: Confirmation Email

- Access the confirmation email – sent to the email address you provided
- Review email and click on the activation link
- Log in with your user name and password
- Begin using Mayo Clinic Healthy Living online

