

How to Locate a CIGNA Network Provider

CIGNA maintains the most current physician and provider listing on their website. Print directories are published only twice a year and may not have the most up-to-date information. To access physicians and other providers in our network, follow these steps:

CIGNA PLANS

1. Access the CIGNA Web Site at <http://www.cigna.com/>
2. In the center of the screen, Find a Doctor, enter **Doctor's Name, City/State or Zip Code**. [You may also **Search by specialty** for a specific doctor by clicking on Find doctors or dentists by specialty (Optional)]
3. Click **Next**
4. **What type of plan do you have?** – accept the default “**Network (HMO) Plans or Point of Service (POS) Plans**”
5. **Select Healthplan Network** - Click the drop-down menu and select the geographic area you are searching for
6. **What you're looking for:** - if desired, indicate the type of Primary Care Physician (Optional) OR to search for a Specialist, select Specialist instead of Primary Care Physician and **Select type**
7. Click **Search**
8. Choose a physician from the listing. Please be sure that the physician(s) you choose is accepting new patients (if you are already a patient this is not necessary)
9. Make sure you **record the PCP ID#** for entry during the enrollment process. (PCP ID# required for all covered dependents in the Point of Service plan)

*NOTE: Providers of mental health and substance abuse services can be found in the separate CIGNA Behavioral directory, located in the column on the left side under Other Provider Directories