
 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage contact ORNL Benefits 1-866-576-7766 or email ornlbenefits@ornl.gov. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms see the Glossary. You can view the Glossary at <http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf> or call 1-844-234-7925 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall deductible ? | In-network : \$0 individual / \$0 family. Out-of-network : \$200 individual / \$400 family. | Generally, you must pay all the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible . |
| Are there services covered before you meet your deductible ? | Yes. Preventive care and primary care services are covered before you meet your deductible . | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You will have to meet the deductible before the plan pays for any services. |
| What is the out-of-pocket limit for this plan ? | In-network : \$9,100 individual / \$18,200 family. Out-of-network : unlimited. Includes prescription drug expenses. | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met. |
| What is not included in the out-of-pocket limit ? | Copayments for certain services, premiums , balance-billing charges, and health care this plan doesn't cover and penalties for failure to obtain pre-notification for services. Certain specialty pharmacy drugs are considered non-essential health benefits and fall outside the out-of-pocket limits. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . The cost of the specialty pharmacy drugs that are considered non-essential health benefits (though reimbursed by the manufacturer at no cost to you) will not be applied towards satisfying your out-of-pocket maximums. |
| Will you pay less if you use a network provider ? | Yes. See www.myuhc.com or call 1-844-234-7925 for a list of network providers . | This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a referral to see a specialist ? | No. | You can see the specialist you choose without a referral . |

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|--|---|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$20 copay /visit | 20% coinsurance | Virtual visit – In-network \$20 copay by a Designated Virtual Network Provider. No coverage for out-of- network . For additional services , additional copays , deductibles , or coinsurance may apply. Convenient Care visit - In-network \$20 copay. Out- of-network 20% coinsurance after deductible. . |
| | Specialist visit | \$35 copay /visit | 20% coinsurance | None |
| | Preventive care/screening/immunization | No charge | 20% coinsurance for Mammograms, Pap Smears; otherwise not covered | You may have to pay for services that aren't preventive . Ask your provider if the services you need are preventive . Then check what the plan will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | No charge | 20% coinsurance | Preauthorization is required for out-of-network sleep studies or a 20% penalty applies. |
| | Imaging (CT/PET scans, MRIs) | No charge | 20% coinsurance | Preauthorization is required for out-of-network providers or a 20% penalty applies. |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|--|---|---|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.express-scripts.com | Generic drugs | Retail: \$5 copay Mail Order: \$12 copay | Retail: 50% after deductible Mail Order: not covered | Retail: Up to a 30-day supply Mail Order: Up to a 90-day supply |
| | Preferred brand drugs | Retail: 30% coinsurance Minimum \$20 copay , Maximum \$100 copay Mail Order: 30% coinsurance Minimum \$50 copay , Maximum \$200 copay | Retail: 50% after deductible Mail Order: not covered | Your plan uses a preferred drug list which identifies the status of covered drugs. |
| | Non-preferred brand drugs | Retail: 30% coinsurance Minimum \$40 copay , Maximum \$200 copay Mail Order: 30% coinsurance Minimum \$100 copay , Maximum \$400 copay | Retail: 50% after deductible Mail Order: not covered | Some drugs may require preauthorization . If the necessary preauthorization is not obtained, the drug may not be covered. Certain items identified by your plan as preventive care are covered in full and not subject to the copay amounts indicated. |
| | Specialty drugs | Retail: 30% coinsurance Minimum \$20 copay , Maximum \$100 copay Mail Order: 30% coinsurance Minimum \$50 copay , Maximum \$200 copay SaveonSP Program \$0 copay at Accredo | Retail: 50% after deductible Mail Order: not covered | Please see “Important Questions” regarding the plan’s out-of-pocket limit. Specialty drugs can only be purchased through Accredo. If you choose not to enroll in SaveonSP Program you could pay the full program copay. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge | 20% coinsurance | Preauthorization is required for out-of-network providers or a 20% penalty applies. |
| | Physician/surgeon fees | No charge | 20% coinsurance | None |
| If you need immediate medical attention | Emergency room care | \$75 copay /visit | \$75 copay /visit | Per visit copay is waived if admitted |
| | Emergency medical transportation | No charge | No charge | None |
| | Urgent care | \$25 copay /visit | \$25 copay /visit | None |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|---|--|--|--|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$250 copay /admission | 20% coinsurance | Preauthorization is required for out-of-network providers or a 20% penalty applies. |
| | Physician/surgeon fees | No charge | 20% coinsurance | None |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$35 copay /office visit and No charge/other outpatient services | 20% coinsurance | None |
| | Inpatient services | \$250 copay /admission | 20% coinsurance | Preauthorization is required for out-of-network providers or a 20% penalty applies. |
| If you are pregnant | Office visits | \$35 copay initial visit | 20% coinsurance | Cost sharing does not apply for preventive services . Depending on the type of services, a coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). |
| | Childbirth/delivery professional services | No charge | 20% coinsurance | |
| | Childbirth/delivery facility services | No charge | 20% coinsurance | Preauthorization is required for out-of-network providers or a 20% penalty applies. Preauthorization is also required for stays exceeding standard delivery timeframes or a 20% penalty applies. |
| If you need help recovering or have other special health needs | Home health care | No charge | 20% coinsurance | 60 days per calendar year in-network and out-of-network combined. Preauthorization is required for out-of-network providers or a 20% penalty applies. |
| | Rehabilitation services | \$20 or \$35 copay /visit | 20% coinsurance | 20 days per calendar year in-network and out-of-network combined. Includes physical, speech and occupational therapy; cardiac, cognitive and pulmonary rehabilitation. Preauthorization is required for out-of-network providers or a 20% penalty applies. |
| | Habilitation services | Not Covered | Not Covered | None |
| | Skilled nursing care | No charge | 20% coinsurance | 60 days per calendar year in-network and out-of-network combined. Preauthorization is required for out-of-network providers or a 20% penalty applies. |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | Durable medical equipment | No charge | 20% coinsurance | Preauthorization is required for DME devices that cost more than \$1000 per device (purchase or cumulative rental) and for out-of-network providers or a 20% penalty applies. |
| | Hospice services | No charge | 20% coinsurance | None |
| If your child needs dental or eye care | Children's eye exam | No charge | Covered up to \$45 | For a list of providers visit www.vsp.com or call 1-800-877-7195. |
| | Children's glasses | No charge for lenses. Glasses covered up to \$120 allowance | Single Vision Lenses covered up to \$30, Bifocals covered up to \$50. Frames covered up to \$70 | Exams and lenses every 12 months. Frames every 24 months. |
| | Children's dental check-up | Not Covered | Not Covered | None |

Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)

- Cosmetic surgery
- Dental care (Adult)
- Dental care (Children)
- Habilitation services
- Hearing Aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Acupuncture limited to treating nausea caused for hyperemesis of pregnancy, nausea or vomiting following chemotherapy and postoperative dental pain relief
- Bariatric surgery, prior authorization required
- Chiropractic care 25 day limit covered [in-network](#) only
- Eye care and glasses (Children) (See Page 4)
- Routine eye care (Adult). No Charge [in-network](#), covered up to \$45 [out-of-network](#)
- Routine foot care covered for services associated with foot care for diabetes and peripheral vascular disease

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: UnitedHealthCare Customer Service at 1-844-234-7925. You can also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact: Tennessee Department of Commerce and Insurance at 1-800-342-4029.

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

————— *To see examples of how this plan might cover costs for a sample medical situation, see the next section.* —————

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| | |
|---|-------|
| ■ The plan's overall deductible | \$0 |
| ■ Specialist copayment | \$35 |
| ■ Hospital (facility) copayment | \$250 |
| ■ Other coinsurance | 30% |

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

| | |
|---------------------------|-----------------|
| Total Example Cost | \$12,800 |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$0 |
| Copayments | \$285 |
| Coinsurance | \$0 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Peg would pay is | \$285 |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| | |
|---|-------|
| ■ The plan's overall deductible | \$0 |
| ■ Specialist copayment | \$35 |
| ■ Hospital (facility) copayment | \$250 |
| ■ Other coinsurance | 30% |

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$7,400 |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|---------------|
| Deductibles | \$0 |
| Copayments | \$1670 |
| Coinsurance | \$0 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$1670 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| | |
|---|-------|
| ■ The plan's overall deductible | \$0 |
| ■ Specialist copayment | \$35 |
| ■ Hospital (facility) copayment | \$250 |
| ■ Other coinsurance | 30% |

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$1,900 |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$0 |
| Copayments | \$285 |
| Coinsurance | \$0 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$285 |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.